



# 2021 ANNUAL REPORT



# ANNUAL STATISTICS

- **95,000 Office Visits at our Graham Medical Group Clinics in Canton, Farmington, Lewistown, Elmwood & Williamsfield**
- **5,740 Shuttle Rides to Community Members in need of Health Services**
- **12,000 Emergency Department Visits**
- **210 Babies Delivered**
- **4,200 Surgery Cases**
- **40,600 Imaging Tests**
- **62,000 Therapy Procedures/Treatments**
- **308,020 Laboratory Tests**
- **\$39,800,000 in Annual Payroll Expenses**
- **699 Graham Health System Employees**
- **Approximately 3,700 Influenza Vaccinations Administered**
  - **Nearly 3,000 to general public**
  - **606 to employees and spouses**





**QUALITY**  
IS THE BEST  
BUSINESS  
PLAN

# QUALITY INITIATIVES

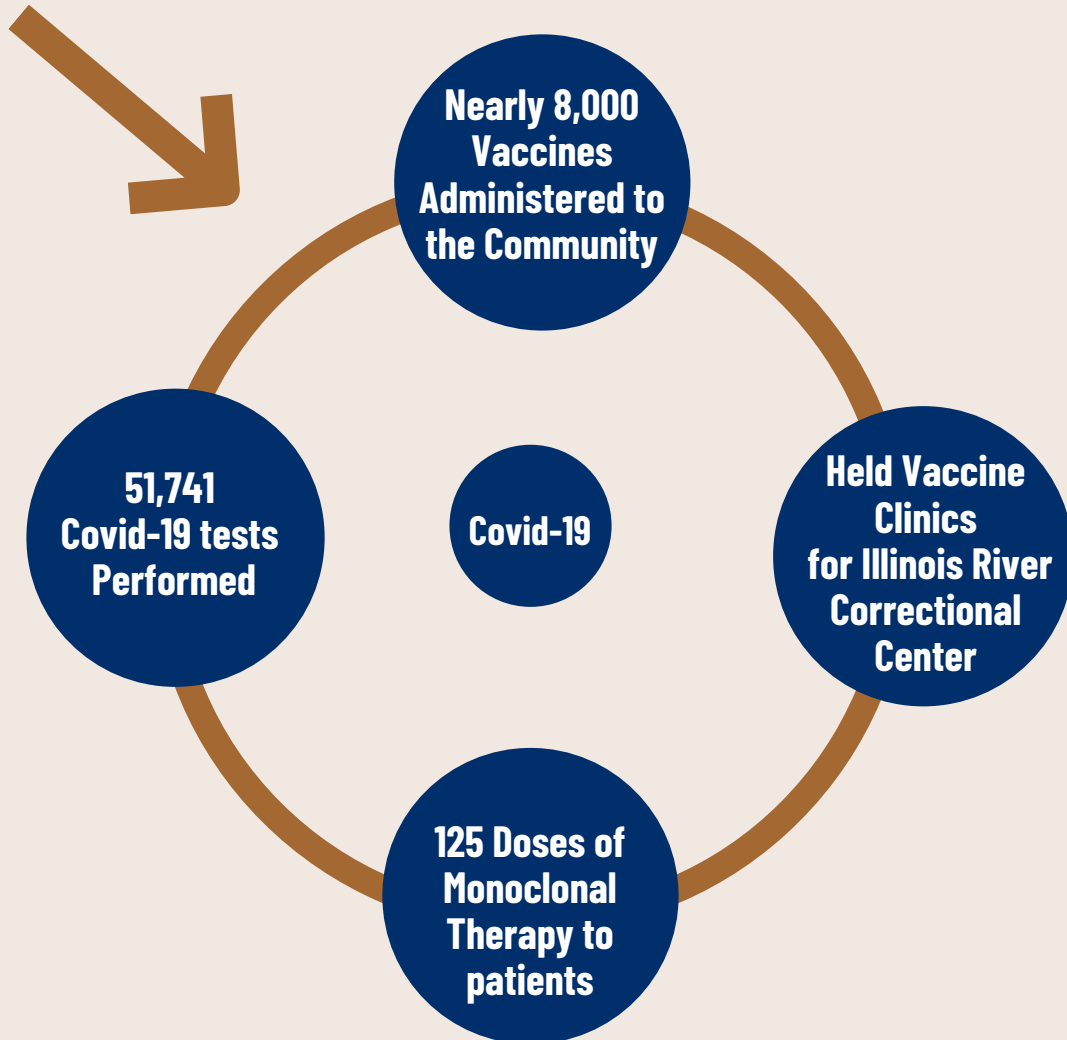


- **Patients completing preventative Colonoscopies increased by 4%**
- **Patients completing preventative Mammograms increased by 8%**
- **Sepsis 1 Protocol**
  - **Compliance increased by 15%, exceeding State & National benchmarks**
- **Patient Satisfaction**
  - **Communication with Doctors exceeds both State & National benchmarks**
- **Annual Wellness Visits**
  - **Increased by 66% to help patients proactively manage their health**



# COVID-19 ACTIVITY

**GRAHAM HEALTH SYSTEM'S  
COMMUNITY INVOLVEMENT PROVIDING  
VACCINE CLINICS AND TESTING**



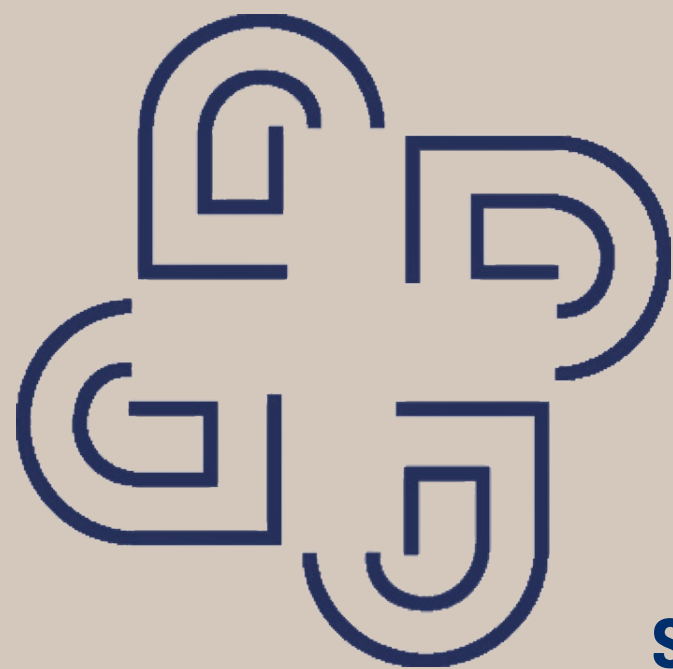
**New State-of-the-Art Covid testing equipment is purchased in 2021 to provide better service to our community.**



# COVID-19 COLLABORATION

- **Graham Health System Collaborates with:**
  - **Fulton County Health Department on all aspects of COVID**
  - **Schools**
    - **Canton School District - hosting multiple Community Vaccine Clinics at Alice Ingersoll Gymnasium**
    - **Spoon River College - to perform COVID testing for athletes and dorm students**
    - **Fulton County School District - offer ongoing guidance to school nurses and administration**
- **Nursing Homes**
  - **To ensure the availability of adequate Personal Protective Equipment and assist with education on the rapidly changing COVID guidelines**
- **Department of Corrections**
  - **Assistance navigating patient appointments**





**Graham Health System  
continually strives to  
increase the number of  
Physicians, Advanced  
Practice Provider's and  
services to better support  
our community.**



# EXPANSION OF PHYSICIANS



- **Emergency Department**
    - **David Dean, M.D., Board Certified Emergency Medicine Physician**
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- **Family Practice**
    - **Ashley Howard, M.D., seeing patients in Canton and Lewistown**
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- **Podiatry**
    - **Jake Ruff, D.P.M., seeing patients in Canton and Farmington GMG Clinics and in our Wound & Hyperbaric Medicine Clinic**
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- **Fulton/Mason Wound Clinic & Hyperbaric Medicine**
    - **Rozana Dwyer, M.D., General Surgeon, assumed role as Medical Director coordinating care for the Wound Clinic.**
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- **OB/GYN**
  - **Scott Joyner, D.O., joined our team as a Locum OB/GYN**

# EXPANSION OF ADVANCED PRACTICE PROVIDERS

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- **Fulton/Mason Wound Clinic & Hyperbaric Medicine**
  - **Josh Wilkinson, APRN** began as our Operational Clinical Leader
- **Family Practice**
  - **Dara Wagner, APRN** joined our teams in Elmwood, Williamsfield and Farmington
  - **Cassie Stone, APRN** joined our team in Canton
- **ENT**
  - **Jessica Williams, APRN** joined our team in Canton & Havana, working with Dr. Gary Shaw, Board Certified ENT
- **Convenient Care**
  - **Dawn Cousins, APRN** joined our team in Canton
- **Urology**
  - **Melanie Miller, APRN** joined our team in Canton, working with Dr. Ernesto Tan, Board Certified Urologist
- **Emergency Department**
  - **Angela Graham, APRN** joined our emergency department
  - **Andrew Bryant, PA** joined our emergency department
- **Anesthesia**
  - **Laurie McAtee, CRNA** joined our team of nurse anesthetists under the leadership of Dr. Keith Ifft, Board Certified Anesthesiologist





# EXPANSION OF SERVICES

- **Podiatry and General Surgery**
    - **Expanded services at Mason District Hospital to better serve our Southern Region**
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- **Behavioral Health**
    - **Opened a Behavioral Health clinic to support patients within Graham Medical Group - Canton**
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- **Lactation services**
  - **Created a new education & support program for new and expectant moms**

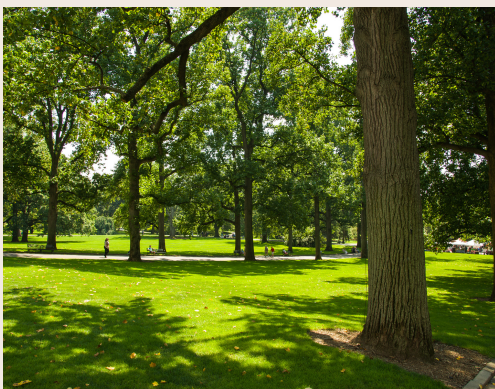
# INVESTMENTS IN THE FACILITIES AND COMMUNITIES WE SERVE



- Partnered with Axline Pharmacy to provide retail pharmacy services in our Graham Medical Group Canton location.



- Two condominiums in Canton were purchased to provide housing for visiting physicians, medical residents and students.



- 245 Fulton Place - Acquired and razed adding space for additional expansion.



# INVESTMENTS IN THE FACILITIES AND COMMUNITIES WE SERVE

- **Nursing Home**

- A 17 bed new facility is built to serve our current and future residents.
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- **Pharmacy**

- The pharmacy moves to a new space on the first floor of the hospital to better serve our inpatients.
  - A new medication dispensing system (Pyxis) is purchased to enhance nursing care.
  - Software agreement is signed to upgrade the outpatient employee prescription program.
  - Software is upgraded on 100+ IV pumps.
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- **School of Nursing**

- Updated Simulation equipment for Pediatric, Adult, and Obstetrics instructions.
- Moved to Canvas Learning Management System and Studio to enhance remote education quality.
- Purchased Shadow Health for virtual simulation opportunities to give Students additional experience working with specific health conditions.
- Invested in enhanced ATI to better prepare nursing students for Board Exams.

# INVESTMENTS IN THE FACILITIES AND COMMUNITIES WE SERVE

## Hospital Exterior

- The 1925, 1959, 1968, 1977 and 1983 Graham Hospital Campus Buildings receive new windows and new exteriors, sealing the building envelope.

## Patient Care

- Addition of permanent airborne isolation rooms in the Emergency Department and in three of our inpatient units:
  - Medical Surgical
  - PCU
  - ICU
- Construction began creating four additional beds to our growing Intensive Care Unit.
- Emergency Department installs new floors to help with noise reduction.

## Hospital Interior

- Added Pressure Motive condensate return systems to minimize heat loss
- New 400-ton Chiller installed, adding cooling capacity and redundancy
- Completed Piping Project in our 1968 and 1977 buildings
- Added Air Handler controls on multiple air handlers at GH
- Added New Humidification system in the Surgery Suites



# INVESTMENTS IN THE FACILITIES AND COMMUNITIES WE SERVE

## Farmington

- Purchased and installed a new updated x-ray machine

## Williamsfield

- Graham Medical Group Clinic is opened in Williamsfield

## Lewistown

- Expansion of the Lewistown Clinic begins creating more space to enable us to provide additional services
- Two houses are purchased to allow for future clinic growth and additional parking
- New x-ray machine is purchased

# TECHNOLOGY ENHANCEMENTS

- **Website**

- A new Graham Health System website is built allowing us to be more agile and responsive to our patients and community.

- **Electronic Health Record (EHR)**

- Our Hospital EHR software, Meditech, is upgraded allowing more functionality.
- External software is sunset due to enhanced functionality of updated software.
  - Laboratory converts our auto-verification process to the new Meditech platform.
  - Pharmacy moves to convert our Antimicrobial Stewardship Program to Meditech.

- **Telephone**

- New redundant, more reliable phone infrastructure is installed.

- **Image Sharing platform**

- Change Healthcare software is purchased and implemented to improve viewing of our patients' previous medical images for comparison to new images.

- **Videoconferencing**

- Teams and Teams Rooms are installed allowing for better communication and collaboration.



# INVESTING IN OUR FUTURE

**Graham Funds two Scholarship Programs to help keep our student population invested in local jobs and drive more healthcare to our community.**



- **Spoon River College (College to College / Career)  
\$500,000**



**THE UNIVERSITY OF ILLINOIS  
COLLEGE OF MEDICINE**  
PEORIA CHICAGO ROCKFORD URBANA

- **University of Illinois College of Medicine (UICOMP)  
(Med School to Career) \$500,000**

*"These dollars will be invested in the next generation of employees and physicians who will care for our families and loved ones."*

*-Robert G. Senneff, President and CEO*