VISIT YOUR PROVIDER
From the safety and comfort of your home.

With the current impact of COVID-19, we want to ensure our patients have access to their physician and/or mid-level provider if they are unable to physically be seen at our Graham Medical Group clinics. In an effort to keep our patients and staff as safe as possible, especially those most vulnerable, we are now offering Telehealth visits, which enable you to have a virtual visit with your provider from your smartphone or laptop/computer. While Graham Medical Group remains open for face-to-face/office visits, we recognize that, for some, coming in for a visit at this time is very difficult, if not impossible.

Telehealth visits are conducted through the Graham Medical Group patient portal, known as “Healow.” To access your individualized patient portal account, please visit our website at: www.grahamhealthsystem.org

In the upper right hand corner of your screen, you will then click on:

![Graham Medical Group Patient Portal](image)

and follow the prompts.

If you do not have a patient portal account set up, we are here to help. Simply call (309) 647-0201, select option “3” or ask Patient Access to be connected to a Telehealth Nurse.

For your convenience, the Healow App can easily be downloaded from the Apple Store or Google Play (once downloaded, in the “Practice Code” field, please enter: IDGEEAA).

During this time when social distancing is highly recommended and so very important, Telehealth is a convenient, flexible way to remain engaged in your personal health and well-being from the safety and comfort of our own home. Rest assured, if it is discovered during your Telehealth visit that your provider needs to see you, this can easily be arranged, more than likely, that same or next day.